

Q: How do I get large items collected?

A: Bulky items that will not fit in your cart such as furniture, mattresses, and other large items are picked up separately from household trash. You will need to contact Customer Service at 563-3717 or customerservice@akwaste.com prior to your collection day to schedule pickup oversized items for a minimal fee.

Q: What do I do with my old cans now?

A: There are several options. In an effort to reduce the number of cans going into the landfill, many customers have decided to re-purpose their old cans. They make great storage containers and some customers have even turned their can into a composting barrel (There are several websites that offer instructions on how to do this). If repurposing is not a viable option for you, we will gladly dispose of them for you at a minimal charge as long as the containers are empty and stacked together (if possible). If this is your desire, please place the empty cans next to your new roll cart on the day of service with a note saying "Dispose of Old Cans".

Q: Is my collection day changing?

A: No. Your trash day will remain the same; however please have your trash out by 6:00 a.m. on your day of collection as route time vary.

Q: Why do the handles on the garbage and recycling containers need to be facing my house?

A: The automated collection truck cannot turn the container around as it picks it up. Dumping the container "backwards" can break or damage the lid.

Q: Will the cart be big enough for all my garbage?

A: National studies indicate the 96 gallon roll cart (equal to 3 regular size trash cans) is adequate for an average family.

Q: Will you still provide service to alleyways?

A: Due to the nature of new service delivery equipment, we will no longer be able to service alleyways. Refuse and Recycle will need to be placed no more than 4' from the drivable roadway in front of the building

Q: May I use a container other than the roll cart provided by Alaska Waste?

A: At this time we recommend using Alaska Waste provided roll carts to ensure compatibility with our equipment. These roll carts are guaranteed to be replaced at no charge to the customer if lost, damaged or stolen. Although roll carts can be purchased at local hardware stores, it is important that purchased cans be compatible with our Alaska Waste equipment. By compatible we mean the can needs to be able to be picked up by an automation arm without being crushed or slipping though and they need to have a properly sized lift bar on front so a rear load truck can pick them up as well if needed. Alaska Waste will not be responsible for damage to customer owned equipment.

Container Specifications

| | 64 Gal | 96 Gal | 32 Gal |
|-------------------------------|--------|--------|--------|
| Width | 24" | 26" | 19" |
| Depth | 27" | 34.5" | 23.75" |
| Height (Lid to Ground) | 41.5" | 46" | 37.5" |
| Height (Cart Only) | 38.75" | 43" | 35" |
| Lift Bar (Height from ground) | 18" | 18" | 18" |
| Lift Bar (Width) | 10.5" | 10.5" | 10.5" |

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